

GO RENTALS – Info for Agents (From 01May23)

PLEASE NOTE: This document is provided as a guide only. It is the hires responsibility to read and be aware of the Operators Terms & Conditions – ref: <https://www.gorentals.co.nz/documents/GO-Rentals-Terms.pdf>

For information on safe and enjoyable driving in New Zealand, please visit www.drivesafe.org.nz.

STANDARD HIRE Rates include:	INCLUSIVE HIRE Rates include:
- Basic Vehicle Cover: NZD2500-5000 accident/damage charges (depending on vehicle type) - Unlimited kilometres - Additional authorised drivers - One way fees - Road User Charges - 24 Hour Automobile Association Roadside Assist - Demurrage costs - Travel information -	- Additional Vehicle Insurance Cover with ZERO or reduced excess charge for drivers 21+ years - Tyre + Windscreen Cover - Unlimited kilometres - Additional authorised drivers - Airport transfers upon pick up and drop off - Airport access fees - Premium Location Fees - After hour pick up and drop off fees - One way fees - Road User Charges - 24 Hour Automobile Association Roadside Assist - Demurrage costs - Travel information - Child seats (if required) - Snow chains (if required) - Multi Lingual GPS (must be requested)
STANDARD HIRE Rates Exclude:	INCLUSIVE HIRE Rates Exclude:
- Petrol/Fuel - Additional Insurances - Airport access fees - Premium location fees - After hour pick up and drop off fees - Optional Accessories, including GPS - Road Tolls & Traffic infringement fines + Admin Fee - Compulsory Accessories (Child Seats & Snow Chains when necessary) - Security Bond	- Petrol/Fuel - Additional Insurances - Optional Accessories - Road Tolls & Traffic infringement fines + Admin Fee - Security Bond

Additional charges are paid locally by Credit Card only (Visa, MasterCard, American Express, Diners – fees apply).

South to North Hire SPECIAL OFFER Valid: 04Jan-19Dec annually. 20% discount on rental rate (not insurance or accessories) with pick up South Island drop off North Island. Pick up/drop off must be within the validity dates. Can be combined with the Free Ferry offer.

Hours: 8am-5pm Daily

After Hours: After hours pick up/drop off is available from all airport location and must be pre arranged.

Hirers must download the GO Rentals APP to complete a mandatory check in and sign the rental agreement prior arrival. If check-in is not received by date of collection, the booking will be shifted to an in-hours collection between 8am and 5pm. Go Rentals requires phone numbers and email addresses for clients who will be collecting after hours.

\$25 After Hour Fee applies at Wellington Airport.

\$35 After Hour Fee applies at Auckland & Christchurch Airports and Waiheke Island.

Locations:

- Auckland City /Waiheke Island (ferry terminal) /Auckland Airport Area (800m from terminal)
- Wellington (350m from airport terminal)
- Nelson Airport (airport terminal counter)
- Christchurch Airport Area (2km from airport terminal)
- Dunedin (airport terminal counter)
- Queenstown Airport (airport terminal car park)

Airport Access Fees: Shuttle transfers are available from International/Domestic terminals to the GO Rentals Airport branch - requested on arrival by using the freephone number. A \$6 charge applies for Auckland Airport & Christchurch Airport pick up.

Premium Location Fee: Charges apply for vehicle pick up from the following locations:
Queenstown - \$15. Nelson & Dunedin - \$35. Waiheke Island - \$10.

Rate Calculation:

One rental day is calculated on a 24 hour basis. Where a hire includes 2 different rate periods, each day of the hire will be charged at the rate applicable that day. On the day of drop off, an allowance of up to 3 hours is offered with part day payment, after which a full day rate will be charged.

Minimum Rental:

Same Branch = 3 days. Different Branch/Same Island = 5 days. Different Branch/Different Island = 7 days.

Drivers Licence and Minimum Age:

Minimum Rental age is 21 years. (25 if an Electric vehicle) Drivers must present a full and current licence that has been held for at least 1 year. If it is not in the English language it must be accompanied by a current International drivers Permit or official translation. Restrictions or conditions on the licence will continue to apply in New Zealand.

Standard Hire – Damage Excess Charges:

Hirers are responsible for excess charges for each accident to the vehicle or third party property regardless of fault. A credit card imprint is taken and sufficient funds must be available.

NZD2500 - Economy, Compact, Crossover, Compact SUV, Intermediate SUV, Intermediate AWD

NZD3500 – Full Size 4x4, Premium 4x4, Utility 4x4

NZD5000 – 8 Seater, 12 Seater minivan, EV vehicles

INCLUSIVE HIRE

For most Vehicle types the Damage Excess Charge can be reduced to **ZERO** charge by renting an INCLUSIVE HIRE – except for 8 Seater, 12 Seater Van and EV vehicles whereby the Damage Excess Charge is reduced to NZD500.

Note: Under body and roof damage to a vehicle is not covered by either insurance option.

One Way Rentals: No charge.

Continuous Multi-Hire and Inter Island Rentals: GO Rentals require clients travelling between the North and South Islands to take their rental vehicle on the ferry with them. Rentals from several locations within one itinerary can accumulate the total number of days (not applicable to Passenger Service or Electric vehicles). Accessories added to Multi Hire bookings are paid for within each individual booking (Free with Inclusive Hire).

Road Restrictions:

Cars can only be driven on well-maintained roads. Vehicles are not permitted on the following roads: Skippers Road and road to Macetown, Queenstown /Ball Hutt Rd, Mt Cook /Ninety Mile Beach & Te Paki Stream Bed, Northland.

Child Seats: Infant and Child (0-8 years) car seats are compulsory and must be requested at time of reservation.

Smoke Free Fleet: 100% smoke free policy.

GPS Navigation units – NZ\$8 per day.

Cancellation Policy:

Cancellation 3-14 days prior to pick up = 20% charge.

Cancellation 2-3 days prior to pick-up = 50% charge.

No show or cancellation within 24 hours of pick up = 100% of charge.

No refund is given for any unused rental days.